

SHOP SISTER LDN

REFUND AND CHANGE FORM

REFUND

If you wish to refund your item/s you will need to return within 14 days of purchase in resalable condition. Refunds will only be issued once item/s have been received at the return address.

When returning items please ensure the product is well packaged and protected from damage in transit. Gifted products can only be refunded to the original purchaser or a credit note can be provided to the gift recipient. Gift exchanges will show on the order history of the original purchaser. All gift cards are non-refundable.

Please note that the vendor will not be responsible for price of postage in the event of refunds.

EXCHANGE

Exchanges can be made on a like-for-like basis, this means a different size or colour of the same product. If you would like a different product, please use the same process to return the item for a refund and place a new order.

RETURNS ADDRESS

SHOP SISTER LONDON LIMITED,
46a Carnaby Street, London, W1F 9PS, United Kingdom

REFUND FORM

Name	Order Number	
E-Mail	Phone Number	
REFUND	Exchange or Refund	Reason Code
1.		
2.		
3.		
EXCHANGE ITEM FOR?	Size & Colour	Comment
1.		
2.		
3.		
SHIP EXCHANGE ITEMS TO:		
Name	City	
Building Name / Number	Postcode	
1st Line of Address	Country	
2nd Line of Address		

REASON CODE

Please pick a code and put it in the **Reason Code** box above

01 - Not as picture

04 - Wrong Item Sent

02 - Didn't fit

05 - Item was damaged

03 - Changed mind

06 - Unwanted Gift

Please send this form and item(s) you would like to return or exchange to above address.